

When Good Groups Go Bad

**DATES 21-22
NOVEMBER 2019**



Workshop leaders:

Bernadette Rutyna and Chris Patty have more than 20 years experience and expertise providing facilitation and consulting services to Queensland and other Australian Government agencies, corporate and community clients.

Both consultants have a significant history of successful work in a broad range of consulting and people development areas including - whole of organisation change, strategy and culture change, team development, conflict management, leadership development, executive coaching and performance management.

Full Fee: \$580.00, (including GST)

Early Bird rate: \$498.00, closes 01/11/19.

Time: 9am-4:30pm each day *This two-day workshop includes light lunch, morning and afternoon tea*
Please arrive by 8.30 am for a 9.00am start.

When groups are in turmoil effective group functioning, requires competent facilitation.

How effective are you as a facilitator and leader?

Group leadership in difficult times involves paying close attention to what is happening, tuning into individuals and the whole group dynamics, and applying a number of purposeful and engaging strategies.

This workshop is directly aimed at enhancing your personal style, developing your existing skills and improving your effectiveness with the groups you facilitate and lead, or are involved in, especially in challenging situations.

In this workshop you will learn to:-

- Develop facilitation competence and stretch yourself in an encouraging environment
- Design and apply group interventions to build trust, and progress a group's purpose.
- Create ways to stabilise the 'temperature' in the room, responding effectively to conflict
- Identify the motivations and feelings of people and work with these
- Experiment with language and strategies to include diverse groups of people with various agendas
- Develop agreements taking into account what people are focussed on and the larger organisational purpose
- Improve ways to work with individual's defensiveness and personal triggers

Please contact Bernadette Rutyna on +61 400070103 or Chris Patty +61418726487 for more detail.



To Register

EITHER:

Register and more information online at:

<https://www.trybooking.com/book/event?embed&eid=559038>

OR:

Please print off, complete, scan and email back this registration form as indicated.
Please contact Bernadette Rutyna on +61 400070103 or Chris Patty +61418726487 for more details.

WHERE **Walkabout Creek**
60 Mount Nebo Rd , Enoggera Reservoir, QLD 4520

WHEN 21st and 22nd November, 2019
The two day workshop includes light lunch, morning and afternoon tea
Please arrive by 8.30 am for a 9.00am start.

FEE **Early Bird (Closes 01/11) :\$498.00, (GST inc.) payable on booking**
Full Fee: \$580

Scan and email this payment form to: bernadette.rutyna@bigpond.com

Please register ___ place/s for me for “*When Good Groups Turn Bad*”

(insert no. of attendees) : 21st & 22nd November

First Name: _____ Last Name: _____

Address: _____

Phone: _____ Mobile: _____

E-mail: _____

Payment Amount: \$ MasterCard Visa AMEX

Card Number:

Expiry Date: / Name on the Card _____ CVV: _____

Signature: _____