

When Good Groups Turn Bad

**DATE 22-23 AUGUST
2019**



Workshop leaders:

Bernadette Rutyna and Chris Patty have more than 20 years experience and expertise providing consulting services to Queensland and other Australian Government agencies, corporate and community clients.

Both consultants have a significant history of successful work in a broad range of consulting and development areas including - whole of organisation change, strategy and culture change, team development, conflict management, leadership development, coaching and performance management.

Full Fee: \$580.00, (including GST)

Early Bird rate: \$498.00, closes 09/08.

Time: 9am-4:30pm each day *This two-day workshop includes light lunch, morning and afternoon tea*
Please arrive by 8.30 am for a 9.00am start.

When groups are in turmoil Effective group functioning, requires competent facilitation.

Group leadership at these times involves a number of roles that we are frequently required to perform in the moment to moment interactions of group life....but how effective are we as facilitators? Is the experience working well for our participants or for us at these times?

This program is directly aimed at enhancing your personal style, developing your existing skills and improving your effectiveness with the groups you facilitate, or are involved in, especially in difficult situations.

In this workshop you will learn to:-

- Develop facilitation competence in a safe and encouraging environment
- Design and apply group interventions to build trust, and progress the group's purpose.
- Create ways to stabilise the 'temperature' in the room, responding effectively to the conflict
- Identify the motivations and feelings of those at the meeting or session
- Experiment with language to include diverse groups of people with various agendas
- Develop agreements taking into account what people are focussed on
- Improve ways to work with individual's defensiveness and personal triggers

Please contact Bernadette Rutyna on +61 400070103 or Chris Patty +61418726487 for more detail.



To Register

EITHER:

Register and more information online at:

<https://www.trybooking.com/book/event?embed&eid=526043>

OR:

Please print off, complete, scan and email back this registration form as indicated.
Please contact Bernadette Rutyna on +61 400070103 or Chris Patty +61418726487 for more details.

WHERE **Walkabout Creek**
60 Mount Nebo Rd , Enoggera Reservoir, QLD 4520

WHEN 22nd and 23rd August, 2019
The two day workshop includes light lunch, morning and afternoon tea
Please arrive by 8.30 am for a 9.00am start.

FEE **Early Bird (Closes 09/08) :\$498.00, (GST inc.) payable on booking**
Full Fee: \$580

Scan and email this payment form to: bernadette.rutyna@bigpond.com

Please register ___ place/s for me for “*When Good Groups Turn Bad*”

(insert no. of attendees) : 22nd & 23rd Aug

First Name: _____ Last Name: _____

Address: _____

Phone: _____ Mobile: _____

E-mail: _____

Payment Amount: \$ MasterCard Visa AMEX

Card Number:

Expiry Date: / Name on the Card _____ CVV: _____

Signature: _____